

# WHAT IS HAPPENING TO OUR “SECURITY?”

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# DEFINITIONS:

- **Security:** “being free from Danger.”
- **Danger:** “exposure or vulnerability to harm or risk.”
- **Laguna Woods Village Residents Expect:**
  - **TO BE FREE FROM EXPOSURE OR VULNERABILITY TO HARM OR RISK.**

# RESIDENT EXPECTATIONS:

- Assurance that someone will be available in the event of an emergency, or, timely response to a situation when they are in need of help or in danger.

# WHAT RESIDENTS EXPECT:

- Gated Entries.
  - Provides appearance of entry control.
- 24 Hour Vehicle Patrol.
  - Visible security throughout city.
- Response to resident “emergencies:”
  - Timely response.
  - Responder capable of handling situation.
  - Includes follow-up with OC Sheriff if needed.
- Disaster Control/Management
  - Armed control

# WHAT PCM/GRF PROVIDE

- Gated Communities.
- Traffic Control.
- OC Sheriff handles all emergencies.
  - Delayed response (up to an hour or more).
- Disaster control/management:
  - Unarmed protection.

# WHAT HAPPENED TO OUR “SECURITY” OVER 10 YEARS

- The following chart is an attempt to show the changes that have occurred over time illustrating the difference in how the Laguna Woods Village “**security**” is being provided to the residents.

| Description             | 1996     | 2006      |
|-------------------------|----------|-----------|
| Gate Guards/Ambassadors | Yes      | Yes       |
| Patrol Cars             |          |           |
| Day                     | 4        | 4         |
| Eve                     | 4        | 3         |
| 3 <sup>rd</sup> Shift   | 3        | 1         |
| Unit 10                 | 1        | 0         |
| Traffic Ctrl            | 1        | 4         |
| Patrol Backup           |          |           |
| Armed Sergeants         |          |           |
| Day                     | 4        | 0         |
| Night                   | 3        | 0         |
| Response Time           | 5 min    | none      |
| OC Sheriff              |          |           |
| Day                     | 1        | 1         |
| Night                   | 0        | 0         |
| Response Time           | 5-10 min | 10-60 min |

# RESPONSE TIME

- Residents must now call OC Sheriff for all Emergencies.
- PCM & GRF have been quoting an estimated 2-4 minute response by the OC Sheriff.
- Response time is not published, but there are numerous actual OC Sheriff responses exceeding 45 minutes.
- In 1996 the first responder was a Sergeant reducing the initial response to approximately 5 minutes. Today, Sergeants will not handle many emergencies since they no longer carry weapons for protection.
- If a Sheriff needs backup today it must come via another Sheriff, doubling response time. In 1996 our Sergeants would be accepted by the Sheriff as backup reducing the response time.

# SUMMATION

- Over the past years, PCM & GRF have made drastic changes to our “Security.” The reason currently given is, “state mandated regulations.”
- This is only partially true and PCM & GRF have been reluctant to publish the total changes and the resultant impact on the community.
- Security as we knew it 10 years ago does not exist in the current plans.

**THE END**