

THURSDAY, AUG. 28, 2008

---

**DO SURVEY FOR FREE**

If you have compliments or complaints regarding PCM, please send them to me anonymously. I will compile them and make a report for all to see. I will do this for free.

Especially, please let me know if you have ever "tipped" any PCM employee under the table to get work done. Please let me know if you have just "given up" and don't even ask for repairs. Please let me know if it has ever taken you longer than 30 days to get action on your request. Let me hear absolutely anything that bugs you!

Send your anonymous letters by Oct. 3 to Judy Williams, P.O. Box 2142, Laguna Hills, CA 92654. Please let your neighbors know. I need all the participations possible so we can make proposals regarding procedure changes to PCM, if necessary.

Please to not contact me by any means other than through the P.O. Box - I am trying to be peacefully, happily retired.

Judy Williams  
341-F